

Standard SPOTLIGHT

Conflict of Interest

About Standard Spotlights

Standard Spotlights are educational resources to help Registered Massage Therapists/Massage Therapists (RMTs/MTs) reflect on whether they are practising in a way that meets the expectations established by CMTO's *Standards of Practice*.

Key expectations of this Standard

Key expectations include recognizing when real, perceived and potential conflicts of interest could arise and taking steps to avoid or manage them professionally.

Importance of these key expectations

RMTs/MTs must always act in the patient's best interest.

Meeting these key expectations

Questions to help you reflect on whether you are meeting the expectations include:

- How is the term "conflict of interest" defined in the Standard?
- What are examples of conflicts of interest in Massage Therapy?
- How do you currently address conflicts of interest in your practice?
- What steps can you take to recognize and manage conflicts of interest as they occur?