

Discipline Summary
Jierong Zhang (Toronto, ON)
February 10, 2026

Decision

On February 10, 2026, the Ontario Massage Therapists Discipline Tribunal (Tribunal) found that Ms. Zhang committed the following acts of professional misconduct:

1. failed to cooperate with the Quality Assurance Committee or any assessor appointed by that committee;
2. failed to reply appropriately or within a reasonable time to a written inquiry made by the College that requested a response;
3. contravened the *Massage Therapy Act, 1991*, the *Regulated Health Professions Act, 1991* or the regulations under either of those acts;
4. engaged in conduct or performed an act relevant to the practice of the profession that, having regard to all the circumstances, would reasonably be regarded by members as disgraceful, dishonourable or unprofessional; and
5. engaged in conduct that would reasonably be regarded by members as conduct unbecoming a massage therapist.

Ms. Zhang did not complete the 2024 requirements of the College's Quality Assurance (QA) Program despite receiving several reminders and extensions from the College. When she was subsequently selected for a practice assessment as an alternative to fulfilling the incomplete QA Program requirements, Ms. Zhang neither completed it nor responded to any of the College's communications.

Penalty and Costs

The Tribunal made the following order on penalty and costs:

1. Ms. Zhang must appear before the panel to be reprimanded, with the fact of the reprimand and the text of the reprimand to appear on the public register of the College.
2. The Tribunal directs the Registrar to:
 - a) suspend Ms. Zhang's Certificate of Registration for a period of at least five months, to start on February 10, 2026 and continue for five months or until she complies with the provisions outlined in paragraphs 1, 2(b)(i) and 2(b)(iii) of the order, whichever is longer;

- b) place the following terms, conditions and limitations on Ms. Zhang's Certificate of Registration effective immediately:
- i. Ms. Zhang must comply with all administrative requirements of the CMTO including payment of all outstanding fees owed to the College to reinstate her Certificate of Registration;
 - ii. Ms. Zhang must successfully complete any outstanding Quality Assurance requirements within three months of the date of her return to practice;
 - iii. Prior to Ms. Zhang's return to practice, she must provide proof, acceptable to the Registrar, of successful completion of an individualized ethics course with a course provider approved by the College regarding the issues raised in this case, which is to be taken at her own expense;
 - iv. Ms. Zhang must respond to all College communications within 15 days; and
 - v. After Ms. Zhang's return to practice, for each calendar year, she must provide to the College proof of completion of all STRiVE or other Quality Assurance Program requirements by October 31 or the stipulated deadline for the completion of STRiVE or the Quality Assurance Program, if different.
3. Ms. Zhang must pay the College costs in the amount of \$5,110 by March 11, 2026.

The complete decision and reasons will be available online from the [Canadian Legal Information Institute \(CanLII\)](#).