



## Discipline Summary

### Jian Feng Feng (Markham, ON)

November 3, 2025

#### Decision

On November 3, 2025, the Ontario Massage Therapists Discipline Tribunal (Tribunal) found that Mr. Feng committed the following acts of professional misconduct:

1. contravening a standard of practice of the profession or a published standard of the College, or failing to maintain the standard of practice of the profession, in particular *Communication/Public Health Standard 14: Client Health Record*;
2. failing to keep records as required;
3. signing or issuing, in his professional capacity, a document that he knew contained a false or misleading statement; and
4. engaging in conduct or performing an act relevant to the practice of the profession that, having regard to all the circumstances, would reasonably be regarded by members as disgraceful, dishonourable or unprofessional.

The Tribunal found that Mr. Feng issued or permitted others to issue receipts for Massage Therapy to two clients for treatment he had not provided. Additionally, Mr. Feng failed to keep treatment notes for 12 Massage Therapy appointments with a third client.

#### Penalty and Costs

The Tribunal made the following order on penalty and costs:

1. Mr. Feng must appear before the panel immediately following the hearing in this matter to be reprimanded, with the fact of the reprimand and the text of the reprimand to appear on the public register of the College;
2. The Tribunal directs the Registrar to:
  - a) suspend Mr. Feng's Certificate of Registration for 6 months, starting on November 3, 2025;
  - b) impose the following terms, conditions and limitations on Mr. Feng's Certificate of Registration, each to be completed at his own expense, to the satisfaction of the Registrar:

- i. Mr. Feng must successfully complete an individualized ethics course with an instructor who has been pre-approved by the College within eight months of November 3, 2025. The instructor shall provide to the College a summative report that includes their conclusion on whether Mr. Feng successfully completed the course;
  - ii. Mr. Feng must successfully complete the College's Recordkeeping E-Workshop within eight months of November 3, 2025;
  - iii. Mr. Feng must successfully complete up to three compliance audits related to his billing and recordkeeping practices, within two years following his return to practice after the suspension described in paragraph 2(a) above.
3. Mr. Feng must pay the College costs in the amount of \$5,852, payable in 23 monthly installments of \$243.83, with the first payment due within 30 days of November 3, 2025, and each subsequent payment due monthly thereafter until the last payment, which will be in the amount of \$243.91.

The complete decision and reasons will be available online from the [Canadian Legal Information Institute \(CanLII\)](#).

### **Reprimand Delivered to Mr. Feng**

The following reprimand was delivered by a panel of the Tribunal:

Mr. Feng, the panel wishes to acknowledge your cooperation in this process, which has reduced the burden of time and resources on both the College and the profession by avoiding the need for a contested hearing.

However, the panel finds that your conduct was unacceptable. Your misconduct involved both recordkeeping deficiencies and improper billing practices on multiple occasions. Specifically, you issued receipts for several treatments you did not perform, and you failed to maintain treatment notes for 12 treatments over a three-month period.

Your actions demonstrate a disregard for your professional obligations as a regulated health professional. Such conduct erodes public confidence in the profession and damages trust with insurers. Moreover, failing to maintain proper treatment records can place clients at risk by adversely affecting their ongoing care.

The panel encourages you to reflect on this process. The suspension and the requirement to complete remedial coursework represent an opportunity for you to renew your understanding of your professional responsibilities and to recommit yourself to upholding them. It is the panel's expectation that you will learn from this experience and apply these lessons to your future practice.