



College of
Massage
Therapists of
Ontario

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Discipline Summary

Wan Hua (Annie) Wu (Markham, ON)

June 18, 2025, and in writing

Decision

On September 24, 2025, the Ontario Massage Therapists Discipline Tribunal (Tribunal) found that Ms. Wu committed the following acts of professional misconduct:

1. contravening a standard of practice of the profession or a published standard of the College, or failing to maintain the standard of practice of the profession, in particular *Communication/Public Health Standard 14: Client Health Record* and *Standard of Practice: Fees and Billing*;
2. failing to keep records as required;
3. falsifying a record relating to the member's practice;
4. signing or issuing, in her professional capacity, a document that she knew contained a false or misleading statement; and
5. engaging in conduct or performing an act relevant to the practice of the profession that, having regard to all the circumstances, would reasonably be regarded by members as disgraceful, dishonourable or unprofessional.

The Tribunal found that Ms. Wu failed to maintain hundreds of the records she was required to keep for her clients, including treatment notes and receipts. She also issued many receipts in her name for Massage Therapy treatments when she did not provide the treatments, either at all or as described in the receipts.

Penalty and Costs

The Tribunal made the following order on penalty and costs:

1. Ms. Wu must appear before the panel to be reprimanded within 30 days of September 24, 2025, with the fact of the reprimand and a summary of the reprimand to appear on the public register of the College;
2. The Tribunal directs the Registrar to:
 - a. suspend Ms. Wu's Certificate of Registration for 5 months or until such time as

she completes the terms, conditions and limitations described in paragraph b.i. and b.ii., below, whichever is longer, starting on September 24, 2025;

- b. place the following terms, conditions and limitations on Ms. Wu's Certificate of Registration, each at Ms. Wu's own expense:
 - i. Ms. Wu must successfully complete the PROBE Ethics and Boundaries Program, to the satisfaction of the Registrar;
 - ii. Ms. Wu must successfully complete the College's Record Keeping E-Workshop. Proof of successful completion of the College's Record Keeping E-Workshop within the last 6 months of September 24, 2025 to the satisfaction of the Registrar, shall be considered satisfactory of this requirement.
 - iii. Ms. Wu must complete up to 3 compliance audits, within 2 years of the date that her suspension ends.
- 3. Ms. Wu must pay the College costs in the amount of \$5,852, which can be paid in 24 monthly payments of \$243.83, with the first monthly payment due 60 days from September 24, 2025, and every subsequent payment due monthly.

The complete decision and reasons are available online from the [Canadian Legal Information Institute \(CanLII\)](#).