



Discipline Summary

Zdenko Vranic (Kitchener, ON)

October 15, 16, 18, 2024 and March 20, 2025

Decision

On January 8, 2025, the Discipline Committee found that Mr. Vranic committed acts of professional misconduct in that he:

1. failed to keep records as required; and
2. contravened a standard of practice of the profession or a published standard of the College, in particular, *Communication/Public Health Standard 14: Client Health Record*.

The Discipline Committee found that Mr. Vranic failed to retain the client's health record for at least 10 years after the client's last visit. This was required in both the record-keeping provisions of Ontario Regulation 544/94, made under the *Massage Therapy Act, 1991* and in *Communication/Public Health Standard 14: Client Health Record*, which was in effect when the client was treated in 2017.

Penalty and Costs Award

On March 20, 2025, the Discipline Committee ordered the following penalty:

1. Mr. Vranic must appear before a panel of the Discipline Committee immediately following the hearing of this matter to be reprimanded, with the fact of the reprimand and the text of the reprimand to appear on the public register of the College.
2. The Registrar is directed to impose the following specified terms, conditions and limitations on Mr. Vranic's Certificate of Registration:
 - a. Successful completion of the College's record keeping e-workshop, to be completed at his own expense if the Registrant reapplies for registration with the College and returns to the practice of massage therapy, within four months of the date on which he is issued a current general certificate of registration¹.

The complete decision and reasons will be available online on the [Canadian Legal Information Institute \(CanLII\) website](#).

¹ Mr. Vranic had previously resigned his Certificate of Registration.

Reprimand Delivered to Mr. Vranic

The following reprimand was delivered by a panel of the Discipline Committee:

Mr. Vranic, this panel found that you engaged in professional misconduct when you failed to retain a client's record for a minimum of ten years after the last visit. This falls below the standard of practice of the profession and contravenes the record-keeping regulation. While we did not view the loss of one client's record to demonstrate a serious or persistent disregard for professional obligations, it is still a significant lapse in your practice.

We trust that you have learned from this experience and, if you return to practice, successful completion of the College's record-keeping e-workshop should help you to make sure that this kind of failing does not happen again.