

College of Massage Therapists of Ontario

1867 Yonge Street, Suite 810, Toronto, ON M4S 1Y5 | www.cmto.com | cmto@cmto.com Phone 416.489.2626 | Toll-free (Ontario) 800.465.1933

Discipline Hearing Summary – Chengcheng Zhu, RMT (Greater Toronto Area, ON) March 2, 2017

Decision

On March 2, 2017 the Discipline Committee found that Ms. Zhu, a Registered Massage Therapist (RMT), committed acts of professional misconduct in that she:

- 1. Falsified a record relating to her practice, in particular, by fabricating a client file (in respect of a client whom she did not treat in late 2013 and early 2014);
- 2. Signed or issued, in her professional capacity, documents that she knew contained false or misleading statements, in particular, by signing receipts in respect of a client whom she did not treat in late 2013 and early 2014;
- 3. Engaged in conduct or performed an act relevant to the practice of the profession that, having regard to all of the circumstances, would reasonably be regarded by members as disgraceful, dishonourable or unprofessional, in particular, by:
 - a. fabricating a client file in respect of a client whom she did not treat in late 2013 and early 2014;
 - b. signing receipts in respect of a client whom she did not treat in late 2013 and early 2014;
 - c. failing to take reasonable precautions to prevent the improper use of pre-signed receipts bearing her name and RMT registration number at the Spa; and
 - d. providing false and/or misleading information to Investigator M on or about September 29 and 30, 2014.

Penalty Order and Cost Award Imposed

The Discipline Committee made the following order:

- 1. The Registrant is required to receive a public and recorded reprimand;
- 2. The Registrant's Certificate of Registration shall be suspended for a period of eight (8) months commending on April 1, 2017, with the ability to remit three (3) months of the suspension in the event that the Registrant successfully completes the College's Record Keeping Course and Professionalism Workshop, at the Registrant's own expense, and provides satisfactory evidence of same to the College within five (5) months;
- 3. Within twelve (12) months of the Registrant's resumption of practice, the Registrant shall submit to an inspection of her practice at her own expense (with the costs of the inspection not to exceed \$300);
- 4. The Registrant must pay costs to the College in the amount of \$3,000.00;

5. The Discipline Committee's decision shall be published in the ordinary course.

The complete Decision and Reasons is available online on the Canadian Legal Information Institute (CanLII).

 $\frac{https://www.canlii.org/en/on/oncmto/doc/2017/2017oncmto3/2017oncmto3.html?autocompleteStr=chengcheng%20\&autocompletePos=1$