

College of Massage Therapists of Ontario

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Discipline Hearing Summary

Qiong Tang, RMT (Oakville, ON), May 18, 2018

Decision

On May 18, 2018, the Discipline Committee found that Ms. Qiong Tang, a Registered Massage Therapist (RMT), committed acts of professional misconduct in that she:

- 1. contravened a Standard of Practice of the profession or a published standard of the CMTO, or failed to maintain the Standard of Practice of the profession;
- 2. failed to keep records as required;
- 3. signed or issued, in her professional capacity, a document that she knew contained a false or misleading statement; and
- engaged in conduct or performed an act relevant to the practice of the profession that, having regard to all the circumstances, would reasonably be regarded by registrants as disgraceful, dishonourable or unprofessional.

Penalty Order and Cost Award

The Discipline Committee's order included the following:

- Ms. Tang was required to appear before a Panel of the Discipline Committee immediately following the hearing to be reprimanded, with the fact of the reprimand and the text of the reprimand to appear on the public register of the College. (The reprimand can be read below.)
- 2. The Registrar was directed to suspend Ms. Tang's Certificate of Registration for a period of four (4) months, effective immediately.
- 3. The Registrar was directed to impose the following terms, conditions or limitations on the Ms. Tang's Certificate of Registration:
 - Within four (4) months of the date of the order, Ms. Tang must provide proof, acceptable to the Registrar, of successful completion of the College's Record

Keeping E-Workshop, which is to be taken at her own expense;

- Within four (4) months of the date of the order, Ms. Tang must provide proof, acceptable to the Registrar, of successful completion of the College's Professionalism Workshop, which is to be taken at her own expense; and
- c. Within two (2) years following Ms. Tang's return to practice after the suspension, Ms. Tang must undergo two (2) practice inspections relating to her record keeping and billing practices conducted by a College-appointed inspector of any clinic where Ms. Tang works. Ms. Tang will cover the costs of the inspections up to a maximum of \$500.00 per inspection.
- 4. Ms. Tang was required to pay the College costs in the amount of \$2,500.00, within 10 months of the date of this order in equal monthly installments of \$250.00, starting one (1) month after the date of this order and continuing every month until paid in full.

The complete Decision and Reasons will be available online on the Canadian Legal Information Institute (CanLII) website.

Reprimand Delivered to Ms. Tang

The following reprimand was delivered by a Panel of the Discipline Committee:

The Panel would like to thank Ms. Tang for her cooperation throughout the investigation and hearing before us. While we recognize your cooperation, the Panel's concern centres on the lack of professionalism in your practice that has brought you here. The allegations that you have admitted to are serious and have the ability to bring disrepute not only to your fellow Massage Therapists but also all healthcare practitioners in Ontario.

The Panel is struck with the level of deceit involved in your practice and we are saddened by the loss of trust that is generated by the knowledge that practitioners such as yourself engaged in an unprofessional behaviour exist within the profession. We would like to believe that all practitioners practise with skill and dignity, but your behaviour demonstrates there is still a long way to go. Being a regulated health professional is a privilege and not a right. The Panel expects that you will keep this at the forefront of your remediation.

The College of Massage Therapists of Ontario and this Panel today would like to strongly impress upon you the importance of keeping the public and your clients' safety your highest priority. The Panel expects that you will take the time to reflect upon your actions, and that when you return to practice after completing all of the required course work you will do so with a renewed sense of commitment to uphold the standards of practice and protecting the public.