COMMUNICATION / PUBLIC HEALTH STANDARD 4

Interview the Client to Obtain His/Her Treatment Goals

Conditions:
In a treatment area, given a client who comes to you for massage therapy

Task:
Interview the client to obtain his/ her treatment goals

Standard:
Quality / Technical:
• So that your interview questions include:
  ▪ client's goals for the treatment.
  ▪ limitations to activities of daily life
  ▪ identification of area(s) client would like to focus on
  ▪ discovery of contributing factors

Quality / Interpersonal:
• So that you give the client an opportunity to inform you of any specific area(s) to be treated and to relay any information the client chooses about his/her treatment goals.
• So that you give the client an opportunity to ask questions.

Timing:
• Before the massage begins and at any time during the massage.