



COMMUNICATION / PUBLIC HEALTH STANDARD 16

Discharge of a Client

Conditions:

If the goals of the treatment plan have been met or cannot be met and/or if the needs of the client are beyond the skill, abilities or scope of practice of the massage therapist and/ or if the client is abusive

Task:

Discharge the client

Standard:

Quality / Interpersonal

- So that you explain to the client the reason for the discharge
- So that the discharge discussion is initiated before or after the final treatment but not during the treatment
- So that the client is given an opportunity to ask questions

Quality / Technical

- So that a referral is arranged prior to discharge if necessary or appropriate
- So that the client files are transferred or stored according to the client's wishes

Timing

- So that sufficient notice is given to the client

Reference:

O. Reg. 544/94 Part VIII Sec. 2