

## Quality Assurance Program Consultation

In developing the new Quality Assurance (QA) program, CMTO consulted with registrants on four (4) separate occasions.

### 1) CMTO Quality Assurance System Feedback Consultation (online survey)

To monitor registrant participation in, and compliance with, the new QA program, CMTO will use a customized online Learning Management System to record and submit completion of program requirements. Registrants were invited to provide feedback related to the functionality of the proposed Self-Assessment and the Action-Learning Plan. The survey was open from October 2018 to December 2018.

### 2) Changes to Proposed Self-Assessment Tool Consultation (online survey)

CMTO used feedback from the first consultation (CMTO Quality Assurance System Feedback) to adjust the proposed Self-Assessment tool. CMTO then solicited feedback on these changes from registrants in June 2018.

### 3) Framework and Essential Competencies/Career-Span Competencies Consultation (online survey)

In February 2018, CMTO circulated a short video describing the proposed framework and Essential Competencies/Career-Span Competencies for the new QA program. Registrants were invited to indicate level of support for the program and provide feedback, as well as rate each Essential Competency/Career-Span Competency on a scale of 1-100 in terms of how important the competency is for Massage Therapy practice.

### 4) Framework and Essential Competencies/Career-Span Competencies Consultation (focus groups)

To consult on the proposed framework and Essential Competencies/Career-Span Competencies that would structure the new QA program, CMTO recruited for eight (8) focus groups in-person and online, engaging Massage Therapists throughout Ontario, to be held in March 2018.