



## College of Massage Therapists of Ontario

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### **Discipline Hearing Summary**

#### **Hannah Moon, RMT (Windsor, ON)**

**February 26, 2020**

#### **Decision**

On February 26, 2020, the Discipline Committee found that Ms. Hannah Moon, a Registered Massage Therapist (RMT), committed acts of professional misconduct in that she:

1. contravened a Standard of Practice of the profession or a published standard of the CMTO;
2. failed to keep records as required;
3. falsified a record relating to her practice;
4. signed or issued, in her professional capacity, a document that she knew contained a false or misleading statement;
5. submitted an account or charge for services that she knew was false or misleading;
6. engaged in conduct or performed an act relevant to the practice of the profession that, having regard to all the circumstances, would reasonably be regarded by members as disgraceful, dishonourable or unprofessional.

#### **Penalty Order and Cost Award**

The Discipline Committee's order included the following:

1. Ms. Moon is required to appear before a panel of the Discipline Committee immediately following the hearing of this matter to be reprimanded, with the fact of the reprimand and the text of the reprimand to appear on the public register of the College.
2. The Registrar is directed to suspend Ms. Moon's Certificate of Registration for a period of seven (7) months, effective immediately.

3. The Registrar is directed to impose the following terms, conditions and limitations on Ms. Moon's Certificate of Registration:
  - a. Within seven (7) months of the date of this Order, Ms. Moon must provide proof, acceptable to the Registrar, of successful completion of the College's Record Keeping E-Workshop, which is to be taken at her own expense;
  - b. Within seven (7) months of the date of this Order, Ms. Moon must provide proof, acceptable to the Registrar, of successful completion of the College's Professionalism Workshop, which is to be taken at her own expense;
  - c. Within seven (7) months of the date of this Order, Ms. Moon must provide proof, acceptable to the Registrar, of successful completion of the College's Standards and Regulations E-Workshop, which is to be taken at her own expense; and
  - d. Within two (2) years of her return to practice, Ms. Moon must participate in up to three (3) compliance audits conducted by a College-appointed auditor, at her own expense. The cost of each audit shall not exceed \$500.00.
4. Ms. Moon is required to pay to the College costs in the amount of \$3,500 within two (2) months of the date of this Order.

The complete Decision and Reasons will be available online on the Canadian Legal Information Institute (CanLII) [website](#).

### **Reprimand Delivered to Ms. Moon**

The following reprimand was delivered by a panel of the Discipline Committee:

Ms. Moon, the panel would like to acknowledge your cooperation in arriving at an Agreed Statement of Facts and a Joint Submission on Penalty. We also appreciate your presence here today.

That being said, the panel finds your conduct was simply unacceptable for a Registered Massage Therapist and a regulated health professional. You deliberately and knowingly falsified treatment records and a significant number of receipts for treatments that you did not provide. Particularly troubling to the panel is the fact that you falsified the health history and signature of the client. This type of disingenuous behaviour undermines the sanctity of medical documents, which can have an adverse impact on a client's healthcare.

This panel would like to remind you that being a Registered Massage Therapist is a privilege and not a right. It is our expectation that you will use your suspension time to reflect on the seriousness of this conduct, and that you will learn from this experience and from your ordered course work. The panel hopes that when you return to practice, you will recommit yourself to upholding the highest ethical standards.