



## College of Massage Therapists of Ontario

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### Penalty Hearing Summary

#### Arsen Korol, RMT (Brampton, ON) March 22, 2018

##### Decision

In a [prior decision](#) dated September 11, 2017 the Discipline Committee found that Mr. Arsen Korol, a Registered Massage Therapist (RMT), committed acts of professional misconduct in that he:

1. failed to keep records as required;
2. falsified a record relating to his practice;
3. signed or issued, in his professional capacity, a document that he knew contained a false or misleading statement;
4. engaged in conduct or performed an act relevant to the practice of the profession that, having regard to all the circumstances, would reasonably be regarded by registrants as disgraceful, dishonourable or unprofessional.

##### Penalty Order and Cost Award

At the penalty phase of the hearing, on March 22, 2018, the Discipline Committee ordered the following penalty:

1. Mr. Korol was reprimanded by a Panel of the Discipline Committee. The fact of the reprimand and the text of the reprimand is to appear on the public register. (The reprimand can be read below.)
2. Mr. Korol's Certificate of Registration was suspended for a period of six (6) months, commencing on March 22, 2018.
3. The following terms, conditions or limitations were imposed on Mr. Korol's Certificate of Registration:
  - a. Mr. Korol is required to provide proof of successful completion of the CMTO's Recordkeeping course, which is to be taken at his own expense, within six (6) months of the March 22, 2018; and

- b. Mr. Korol is required to provide proof of successful completion of PROBE within eight (8) months of March 22, 2018, which is to be taken at his own expense.
  - c. Mr. Korol is required to undergo a practice inspection conducted by a College-appointed inspector of any clinic where he works upon his return to practice, where the Registrant will cover the costs of the inspection up to a maximum of \$500.00
4. Mr. Korol is required to pay to the College costs in the amount of \$17,500.00, payable within one month of March 22, 2018.

The complete Decision and Reasons are available online on the Canadian Legal Information Institute (CanLII) [website](#).

### **Reprimand Delivered to Mr. Korol**

The following reprimand was delivered by the Panel of the Discipline Committee:

Mr. Korol, the Panel would like to acknowledge the respect you've shown for the process and for your presence here today. That being said, the Panel finds your conduct was simply unacceptable for a Regulated Health Professional.

You were careless in your record keeping when you failed to keep appointment records, financial records, and your patients' health records. Actions such as yours undermine the public's confidence in this profession and jeopardize our relationship with insurers.

You falsified a medical record when you completed the service questionnaire from Great West Life for a patient you did not actually treat. Fraudulent activities such as this, erodes both the insurance industry's and the public's trust and confidence in this profession.

You were reckless when you signed pre-filled receipt books and allowed them to be misused. This type of disingenuous behaviour undermines the sanctity of these integral medical documents which can have an adverse impact on a patient's health care.

This Panel would like to remind you that being a Registered Massage Therapist is a privilege and not a right. It is our expectation that you will learn from this experience and from your ordered course work, and that when you return to practice, you will recommit yourself to upholding the highest ethical standards.