



COMMUNICATION / PUBLIC HEALTH STANDARD 4

Interview the Client to Obtain His/Her Treatment Goals

Conditions:

In a treatment area, given a client who comes to you for massage therapy

Task:

Interview the client to obtain his/ her treatment goals

Standard:

Quality / Technical:

- So that your interview questions include:
 - client's goals for the treatment.
 - limitations to activities of daily life
 - identification of area(s) client would like to focus on
 - discovery of contributing factors

Quality / Interpersonal:

- So that you give the client an opportunity to inform you of any specific area(s) to be treated and to relay any information the client chooses about his/her treatment goals.
- So that you give the client an opportunity to ask questions.

Timing:

- Before the massage begins and at any time during the massage.