

## OUR VISION

***CMTO is at the forefront of evolving professional regulation, inspiring trust and confidence.***

- A transformative multi-year Vision
- Realized over a 6-8 year period,
- 2016-2018 as the first phase of development and implementation
- Annual reviews and refreshes every three years

## Our Goals

**TRANSPARENCY**  
Well-informed stakeholders  
(public and RMT clients)

**QUALITY**  
Clients receive evidence-  
informed massage therapy

**REGULATORY MODERNIZATION**  
The public and MT clients are  
protected through balanced and  
proportionate risk and  
outcomes-based regulation

## What it will look like when we get there

- CMTO provides reliable and credible information about RMTs that is publicly available
- CMTO decision making is open and accountable and includes meaningful opportunities for public input
- CMTO culture is transparent and open
- CMTO provides information that is easy to understand and accessible
- RMT clients receive care reflecting the best available evidence related to safe and effective outcomes as a result of RMT clinical practice, as well as professionalism and ethical conduct.
- CMTO requires participation in an updated Quality Assurance program founded on CMTO's Standards of Practice and an evidence-informed approach that integrates research, practitioner experience, client perspective, and the practice context.
- Client-centred, outcome and evidence-informed regulation.
- Regulation based on identifying, assessing, and prioritizing risks to MT clients and the public interest.
- Regulation that reflects an understanding of the nature and underlying causes of risks
- Working with system partners to ensure that the most effective and efficient means to mitigating risks and achieving outcomes are in place
- Targets regulatory focus and resources on risks and outcomes that can be best mitigated by the regulator and works with stakeholders to develop other means to mitigate risk and achieve outcomes where a regulatory response will not be the most effective means
- An proactive emphasis on improved knowledge translation of regulatory responsibility and professionalism

## 2016-2018 Strategies

### Transparency

Public Information

Public Engagement

Improved Reporting

Strategy  
Implementation

### Quality

Communication and  
Engagement

Program  
Redevelopment

Research

Evaluation

### Regulatory Modernization

Research

Risk Assessment

Data Analytics

Policy Framework